

# COVID-19 Response

Office of the  
**Valuer-General**

**The Office of the Valuer-General understands that many in our community have questions on how COVID-19 will affect property valuations and the rates and taxes we pay.**

This update seeks to provide clarity - helping you to understand if property valuations do change, where you can find information relevant to your circumstances.

## **What does COVID-19 mean for my property valuation?**

In South Australia, property values for the 2020-21 Financial Year were determined as at 1 January 2020, meaning that the effect of COVID-19 had not yet impacted the value of your property.

As the COVID-19 pandemic remains a developing situation, the impact on the property market will become apparent as the year progresses. The Valuer-General will then determine a fair and equitable valuation for your property next date of valuation 1 January 2021 for the 2021-22 Financial Year.

## **What does this mean for my council rates?**

The Valuer-General does not determine the rate in the dollar charged by councils.

As a result of bushfires and COVID-19, councils are looking at a variety of options. Please contact your local council for more information.

## **What does this mean for land tax?**

RevenueSA calculates land tax for the upcoming Financial Year based on the value of property as of 1 January that is still in your possession as at midnight 30 June each year. Because the next valuation takes place next year (on 1 January 2021), the impact of COVID-19 is not yet reflected in the value of your property.

## **Why don't all properties just get re-valued now?**

With nearly a million properties in South Australia, the annual revaluation of property involves an in-depth data collection and analysis program. In order to be fair and equitable, this process annually reflects values as at 1 January.

## **I believe the value of my property has changed. Why haven't my rates and taxes been adjusted?**

Rates for the 2020-21 Financial Year were determined based on the value of your property as at 1 January 2020, i.e. before the pandemic began in Australia. Therefore, any impact of COVID-19 on your property value will not be reflected until 1 January 2021, and your rates and taxes for the 2021-22 Financial Year.

## **My financial circumstances have changed. What can I do if I can't afford the payments?**

Please contact the relevant body to discuss your options:

- Your local council for council rates
- [SA Water](#) for water and sewerage rates
- [RevenueSA](#) for the Emergency Services Levy and Land Tax

## **Where can I go for more information?**

To understand more about how property values are determined, visit [www.valuergeneral.sa.gov.au/valuation/valuation-information](http://www.valuergeneral.sa.gov.au/valuation/valuation-information) or phone the Office of the Valuer-General on **1300 653 346**.

For more information on your council rates, please contact your local council.

For more information on other land taxes and levies, please contact the relevant rating or taxing authority.

**For further information please contact the Office of the Valuer-General**

[www.valuergeneral.sa.gov.au](http://www.valuergeneral.sa.gov.au)  
[dti.ovgenquiries@sa.gov.au](mailto:dti.ovgenquiries@sa.gov.au)

General Enquiries: 8423 5000  
Valuation Objections: 1300 653 346



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